# CHRISTEL **EL HADDAD**

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# **OBJECTIVE**

I am a passionate dog trainer with a fundamental love for animals and 9 years of experience in the field. I plan to help clients to have a responsive and well behaved dog that they always wanted and work on breaking bad habits by solving behavioral problems. I would also plan to help stray and shelter dogs by training them for a better chance to get adopted.



### **EDUCATION**

**Bachelor Degree in Business Marketing** | Notre Dame de Louaize - Lebanon 2006 – 2012

**Certified Dog Trainer in Animal Behavior |** Animal Behavior College – Santa Clarita, CA

2014 - 2015

It's okay to brag about your GPA, awards, and honors. Feel free to summarize your coursework too.

**Bachelor Degree in Psychology** | Lebanese University - Lebanon 2020 - PRESENT



## **CERTIFICATES AND SEMINARS**

Completion of Certificate in CPR | Animal Behavior College - Santa Clarita, CA 2015

Completion of Certificate in k9 Police Protection Work | Master Dog Training – Los Angeles, CA 2015

Completion of Certificate in Training Shelter Dogs | Animal Behavior College – Santa Clarita, CA 2016

**Completion of Certificate in Operant Conditioning** | Logan Haus Kennels – Lewisburg, WV 2017

Completion of Certificate in Resource Guarding & Separation Anxiety | The School of Canine Science – Linlinthgow, Scotland 2017

Completion of Intermediate Certificate in Canine Behavior | The International School of Canine – UK
2017 - ONLINE

Completion of Certificate in Doggie Daycare | Animal Behavior College – Santa Clarita, CA 2019



## **EXPERIENCE**

#### Assistant Manager | Zone Bleue s.a.l. - Lebanon

2011 - 2019

- Resolve customer complaints regarding sales and service
- Seeking and implementing new sales promotion ideas
- Review inventory daily to ensure the proper mix of inventory
- Deep knowledge of MS Office
- Handling client's accounts
- Determine discount rates or special pricing plans
- Plan and coordinate training programs or sales staff
- Available to travel frequently

# **Assistant in Dog Kennel** | Les Guardians de l'Orient s.a.l. – Lebanon FALL 2013

- Learn how to clean dog kennels
- Interact and walk client's dogs that are boarding at the farm
- Assist clients with their dogs during group classes
- Assist certified staff with agility and training
- Attend private in home sessions with certified staff

#### Freelancer Dog Trainer | Sit Happens - Lebanon

2015 - PRESENT

- Worked with clients to manage a program that meets the needs of them and their dogs
- Evaluate behavior problem patterns in dogs and successfully modify them
- Develop individual training programs for dogs focused on reward based training by reinforcing good behaviors and diminishing negative ones
- Manage walks for clients and their dogs
- Educate clients about in-home practices to strengthen positive behavior patterns
- Educate clients about their dog and help them understand their body language

# % SKILLS

- Knowledge of canine behaviors
- Training fundamentals
- Reward based training
- Strong communication skills
- Patience and expertise in handling and training dogs
- Experience working in shelters
- Management of group and private classes
- Ability to work independently or in a team environment
- Capability to understand body language

#### **LANGUAGES**

- Fluent in Arabic
- Fluent in English
- Fluent in French
- Beginner in Spanish



## **ACTIVITIES**

# Best Friends Animal Shelter | Mission Hills - Los Angeles, CA SUMMER 2015

- · Working with shelter dogs by modifying behavior and problem solving
- Walking dogs
- Learn how to effectively clean kennels
- Washing dog dishes, toys, beds, etc.

#### Helping Stray Animals | Lebanon

#### 2015 - PRESENT

- Spay, neuter and return
- Training shelter dogs
- Finding suitable homes for stray pets
- Feeding stray animals
- Raising awareness and educating people about canines